# HOW TO COMMUNICATE WITH PEOPLE WHO HAVE DEMENTIA

Those close to someone with Alzheimer's or another form of dementia may be at a loss as to how to communicate with them. With these tips, you can more effectively communicate with your loved one through each stage of dementia.



#### **EARLY STAGE**

In early stages of Alzheimer's and other forms of dementia, difficulties with word recall and becoming overwhelmed by excessive stimulation may begin.



#### TIPS FOR COMMUNICATING

#### **BE ATTENTIVE**

Show you're actively listening by using eye contact and friendly facial expressions.

#### **BE PROACTIVE**

Discuss which methods of communication are most comfortable to your loved one.



#### MIDDLE STAGE

This is the longest stage of Alzheimer's and other dementias. As the condition progresses, communicating can get more challenging.



#### TIPS FOR COMMUNICATING

#### PRIORITIZE CLARITY

Speak clearly and try to keep your hands away from your face when having a conversation.

#### REPHRASE

Rather than repeating yourself, rephrase what you're trying to communicate, using different words or gestures.



#### LATE STAGE

In this stage of Alzheimer's or another form of dementia, an individual may fully rely on nonverbal communication, such as facial expressions, touch, and vocal sounds.



#### TIPS FOR COMMUNICATING

#### OFFER CHOICES

If your loved one begins to resist a basic daily task, consider providing options to inspire a sense of independence.

#### AVOID ARGUING

Rather than escalating a difficult situation, you might redirect the course of the conversation.



### PHRASES TO AVOID

"I'VE JUST TOLD YOU THAT."

"WHAT DID YOU DO THIS MORNING?"

"REMEMBER WHEN?"

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